



Business Problem Solving

Course Length: One Day

Prerequisites: None.

Course Description

Basic business problem-solving techniques are important in all organizations. Learn these techniques to effectively identify, manage, and solve problems.

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Unit 1: Problem solving basics

Topic A: Fundamentals of problem solving
Topic B: Effective problem-solving approaches

Unit 2: Problem solving in the corporate world

Topic A: Problem solvers
Topic B: The corporate problem-solving culture

Unit 3: Problem-solving process

Topic A: Identifying problems
Topic B: Committing to a solution
Topic C: Confirming problem elimination

Unit 4: Critical thinking and information analysis

Topic A: Critical thinking
Topic B: Quantitative analysis
Topic C: Qualitative analysis

Unit 5: Problem-solving teams

Topic A: Managing problem-solving teams
Topic B: Driving a successful team

Course Objectives

At the end of this course, students will be able to:

- Define the basic problem-solving approaches to effectively identify, manage, and solve problems.
- Identify problem-solving techniques in the corporate world by identifying the skills of a problem solver and knowing about different corporate cultures.
- Work through the problem-solving process of identifying the problem, generating and implementing a solution, and confirming the elimination of the problem.
- Use different critical thinking and information analysis skills such as reasoning, logic, quantitative analysis, and qualitative analysis.
- Create and manage problem-solving teams by knowing how to conduct effective meetings and motivate team members.